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Trigger for automated response emails dependant on attachment of message e.g. Outlook meeting requests Collecting Feedback

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Feature Request# **اسم المنتدى:** •

Some of our clients send Outlook meeting requests (.ica attachments) to our Deskpro instance rather than to the actual person the meeting is with. It would be good to be able to choose attachment types in the Criteria and have an action to send an email back . "saying" Please send the meeting request to the actual person