Deskpro

Toggle All does not work as expected in Department adding for agents Finished

Sergey Popov •

• **اسم المنتدى:** Bug Report#

When adding new Department, Permissions section, Agent Permissions:

"Toggle All" in Full Access column does not turn off "Assign" permission.

Therefore, if we have 1000 agents, we will have to remove their access for new department
one by one manually.

تعليق (1)

Eloise Rea

منذ 5 أشهر

Hi Sergey, I'm just reaching out as we are doing a review of open bug reports in Deskpro
since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has
now been fixed. I'm very sorry for the delay in providing an update here.