



[Feature Request](#) > [Ticket properties](#) < [اقتراحات](#) < [مركز المساعدة](#)

Ticket properties Finished

Philipp Bartsch •

Feature Request# **اسم المنتدى** •

Please separate agent and agent team from other fields. A good few times there is the need to move a ticket to another team/agent without knowing what to enter in fields that have to be filled.
 At the moment changes are not saved as long as a required field is empty