Ticket description and attachments on ticket level Collecting Feedback

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- **اسم المنتدى:** Feature Request#

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

تعليق (1)

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منذ 7 سنوات

This seems similar to https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets.