



[Feature Request](#) > [Ticket description and attachments on ticket level](#) < [مركز المساعدة](#) < [اقتراحات](#)

Ticket description and attachments on ticket level Collecting Feedback

AH Andreas Hügin •
اسم المنتدى: # Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible

تعليق (1)

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منذ 8 سنوات

.This seems similar to <https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets>