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Thumb up or like a note Collecting Feedback

FZ Frédéric Zouai •
اسم المنتدى: # Feature Request

.it would be great if we could like or maybe dislike a note in a ticket

.we often want to simply notify that we agree or have read a note

.A simple thumb up would be perfect

تعليق (1)

RG Ryan Gurnick
منذ 7 سنوات

Possibly a way to mark a note a read by an agent would be wonderful. Something like an 'acknowledge' button .would be awesome