



[Feature Request](#) > [Task criteria in ticket triggers](#) < [اقتراحات](#) < [مركز المساعدة](#)

Task criteria in ticket triggers Collecting Feedback

RR Robert Rooney •
اسم المنتدى: # Feature Request

.It would be helpful if there was criteria for tasks in ticket triggers

We'd like to be able to stop tickets being resolved if there are open tasks on them but currently this isn't possible
.because there is no task based criteria