



[Feature Request](#) > [Split the edit/delete permissions for notes & messages](#) < [مركز المساعدة](#) < [اقتراحات](#)

## Split the edit/delete permissions for notes & messages **Collecting Feedback**

EL Earene Lee •  
اسم المنتدى: # Feature Request

Essentially we don't want any messages (to/from our users) to be able to be modified or deleted by our agents,  
.but we want notes to be able to be modified or deleted

.We would like to be able to set the edit/delete permissions for notes independently from messages