



[Feature Request](#) > [Specific sender set as always agent note](#) < [مركز المساعدة](#) < [اقتراحات](#)

## Specific sender set as always agent note Report

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اسم المنتدى: # Feature Request

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.

Example:

If:

sender = example@domain.com

Action:

set message to agent note

**تعليق (1)**

**RA Rajput Anil**

منذ سنتين

Me Rajput