Deskpro

Feature Request > Specific sender set as always agent note > اقتراحات > مركز المساعدة

Specific sender set as always agent note Report

- Chynah Hayde
- اسم المنتدى: #Feature Request

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.

Example:

If:

sender = example@domain.com

Action:

set message to agent note

تعليق (1)

Rajput Anil

منذ 11 شهر

Me Rajput