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Specific sender set as always agent note Report

CH Chynah Hayde •

Feature Request# **اسم المنتدى:** •

A setting within the helpdesk that will prompt tickets from a specified user to be converted into notes upon entering the helpdesk.

Example:

If:

sender = example@domain.com

Action:

set message to agent note

تعليق (1)

RA Rajput Anil

منذ سنتين

Me Rajput