Deskpro

[Feature Request](#) > [Social Media Integration- Facebook](#) > [اقتراحات](#) > [مركز المساعدة](#)

Social Media Integration- Facebook Finished

Lauren Cumming •

• **اسم المنتدى:** #Feature Request

Ability to connect your Facebook account to Deskpro as another channel, and reply to private messages/posts from your users.

تعليقات (٣)

frank dage

منذ 7 سنوات

any ETA on this please?

Colin Dunn

منذ 7 سنوات

We do not have a specific ETA on this just yet, however this is something in development and we will be implementing this, along with twitter integration (and other social media). You can sign up to receive information on our Beta by following the link:

https://deskpro.com/product/social

Lara Proud

منذ سنة

Deskpro's Facebook channel is now available as a communication channel for your helpdesk. This integration lets you connect your Business Facebook account to your helpdesk, incoming messages will be converted into tickets for agents to respond to from Deskpro's interface. For information about setting up this integration, see our Admin Guide:

https://support.deskpro.com/en-US/guides/admin-guide/introduction-to-facebook-messenger-for-deskpro