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Slack App: Set individual webhooks / channels per Trigger Collecting Feedback

Timo Heil •
اسم المنتدى: # Feature Request

Currently it's only possible to set a global webhook for the Slack app/widget, meaning you can only trigger a message to one single Slack channel. Please extend the app to support individual webhooks/channels per !Trigger, since different teams usually use different Slack channels. Thanks

تعليقات (٣)

RC **Ruth Cheesley**

منذ 9 سنوات

Important one for us - or integrate with the API? In our instance we often want specific organisation's support tickets going to a specific room, for example, or sales going to one room and support to another

RC **Ruth Cheesley**

منذ 9 سنوات

.I think this has changed - I can set the channel into which I post based on the specific trigger

Sb **Sid burton**

منذ 8 سنوات

Yap, seems like you get the webhook address from one channel from slack, but then when you are creating # actions, you basically can send it to any channel, u just need to name the channel starting with