



<u>مركز المساعدة > SLA failed not clear enough</u> < مركز المساعدة > مركز المساعدة >

SLA failed not clear enough Collecting Feedback

- SM Sam Menown •
- اسم المنتدى: #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else