

## Show ticket Status in Notification Area Collecting Feedback

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Feature Request# [اسم المنتدى](#) •

I often get Agent Notifications in the browser about tickets that have been Resolved; this is not visible by just looking at the notification, however.

I suspect the Notifications are not updated after having been logged.

?Would it be possible to add the Ticket Status to the Notification, and to update this in real time