Deskpro

Feature Request > Show the ticket reference on the ticket alongside the ticket ID > اقتراحات > مركز المساعدة

Show the ticket reference on the ticket alongside the ticket ID Collecting Feedback

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- **اسم المنتدى:** Feature Request#

At the moment it isn't possible to show both the ticket ID and ticket reference on the ticket without using a custom field.

It would be good if you could show both (there's a lot of empty space to the right of the ticket header so this area would be ideal).