



[.Feature Request](#) > [Setting a default status when a note is added](#) < [مركز المساعدة](#) < [اقتراحات](#)

Setting a default status when a note is added. Collecting Feedback

Barry •

Feature Request# **اسم المنتدى:** •

.Currently in the ticket defaults you can set a default status for when you're sending a reply

It would be helpful if you could set a default for a note as well (usually when adding a note
.you'd want the status to be awaiting agent for agent visibility