مركز المساعدة > اقتراحات > [Setting a default status when a note is added](#) > [Feature Request.](#)

Setting a default status when a note is added. Collecting Feedback

- B Barry
- اسم المنتدى: #Feature Request

Currently in the ticket defaults you can set a default status for when you're sending a reply.

It would be helpful if you could set a default for a note as well (usually when adding a note you'd want the status to be awaiting agent for agent visibility).