



[Feature Request](#) > [Set triggers to run based on SLA statuses](#) < [اقتراحات](#) < [مركز المساعدة](#)
[changing](#)

Set triggers to run based on SLA statuses changing Collecting Feedback

Amabel Watkins •

Feature Request# **اسم المنتدى:** •

It will be great if in the Ticket Update Trigger there is an added criteria 'SLA status changed from' and 'SLA status changed to', just like there is for department criteria