



مركز المساعدة > اقتراحات > Set Ticket Due Date < مركز المساعدة

## **Set Ticket Due Date Under Review**

- SW Steven West •
- اسم المنتدى: #Feature Request

I would like to be able to manually set a date when a ticket is due. Sometimes we have requests that have to be carried out on a particular date. It would be nice to have a status that allows a Due Date to be set, rather than .have SLA that expires

تعليق (1)

## **CM Christian Mattart**

منذ 7 سنوات

.For the time being, we have added a custom date field on the tickets and it does the job