



[Feature Request](#) > [Send email to Teams as well as individuals](#) < [مركز المساعدة](#) < [اقتراحات](#)

Send email to Teams as well as individuals Collecting Feedback

Jason Gillan •

Feature Request# **اسم المنتدى:** •

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot