



مركز المساعدة > Send email to Teams as well as individuals < مركز المساعدة

## Send email to Teams as well as individuals Collecting Feedback

- JG Jason Gillan •
- اسم المنتدى: #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits

.10. See attached screenshot