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## See Urgency of ticket when set to Awaiting User and Resolved Finished

NK Nik Kov •

اسم المنتدى: # Feature Request

Please enable the ability to show the urgency of a ticket even after it is awaiting user or resolved, currently you have to toggle the status to awaiting agent to see what the urgency was

### تعليق (1)

RM Resha McDonald

منذ 3 سنوات

Hi Nik, Thank you for this feature request and much apologies for the delay, this is something you can now do in Horizon! Resha