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Round Robin Chat Assignment Finished

Kyle Oliveira •

• اسم المنتدى: #Feature Request

We find that chat's are being missed and that if there was a round-robin chat function, we can hold specific agents accountable.

تعليق (1)

Benedict Sycamore

منذ 6 سنوات

Hi Kyle, we've just released a new feature for Deskpro enabling Round Robin Chat Assignment. https://support.deskpro.com/cy_GB/news/posts/chat-round-robin We hope you find this new feature useful, and thank you for your feedback.