



[Feature Request](#) > [Reusing Attachments within Tickets](#) < [اقتراحات](#) < [مركز المساعدة](#)

Reusing Attachments within Tickets Collecting Feedback

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Feature Request# [اسم المنتدى](#) •

If there is already an attachment in a ticket from an earlier response or message, it would be good to allow this attachment to be re-attached to a response without having to download it .locally, and re-upload it

تعليق (1)

**Thomas Goulet**

منذ 6 سنوات

This can be done. You can click and drag the attachment from the existing reply to the top of .the reply box to add it as an attachment to the new message