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(KB)

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

James Warner •

Feature Request# **اسم المنتدى:**

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles

تعليق (1)

Matt Rowell

منذ 4 سنوات

Yes, we need this as well as some of the KB articles we would publish include information that .is not privy to all agents