



[Feature Request](#) > [Restrict agent permissions to Knowledgebase](#) < [مركز المساعدة](#) < [اقتراحات](#)
(KB)

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

James Warner •

اسم المنتدى: # Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

تعليق (1)

Matthew Rowell

منذ 3 سنوات

Yes, we need this as well as some of the KB articles we would publish include information that .is not privy to all agents