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Reports are not available as CSV to external colleagues Collecting Feedback

JS Johannes Schilling •
اسم المنتدى: # Feature Request

We want to send the Dashboard regularly by email to an external company where nobody has a Deskpro user,
!and they should not get one

For those people, it is possible to view the reports in HTML format, but they cannot download as a CSV file,
.which we would like to make available to them

تعليق (1)

EL Earene Lee

منذ 7 سنوات

Similarly another requested feature is to email the reports in CSV format for historical purposes; otherwise
having to manually run them at a certain set time out of someone's working hours