



[Feature Request](#) > [Reporting for ignored calls on Voice Round Robin](#) < [مركز المساعدة](#) < [اقتراحات](#)

Reporting for ignored calls on Voice Round Robin Collecting Feedback

Brandon Skinner •

Feature Request# **اسم المنتدى:** •

Currently it's possible to pull data on missed calls but it isn't possible to view when agents ignore notifications from the round robin routing method and let the call skip to the next .agent

.This would obviously be helpful for measuring agent proactivity