



[Feature Request](#) > [Reporting Assist](#) < [اقتراحات](#) < [مركز المساعدة](#)

Reporting Assist Finished

Adam Zweimiller •

Feature Request# **اسم المنتدى:** •

I am trying to pull a list of unresolved tickets older than 30 days. I have the report in a .semi-working state

It looks to me like your date placeholders would show tickets within the last 30 days. We want ALL tickets that are OLDER than 30 days. Essentially the inverse of this. We .want to exclude tickets younger than 30 days and show everything else

تعليق (1)

Matthew Wray

منذ 5 سنوات

Hi Adam, I think you should be able to achieve the needed using the DPQL referenced in this Guide section:

[https://support.deskpro.com/en/guides/reports-guide/example-reports/ticket-backlog-with-a-c](https://support.deskpro.com/en/guides/reports-guide/example-reports/ticket-backlog-with-a-custom-timeframe-old)
(ustom-timeframe-old WHERE tickets.date_created > (NOW() - INTERVAL 30 DAY