Deskpro

Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- **اسم المنتدى: #**Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

تعليق (1)

Yasin Y
منذ سنة
bump?