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Read Only for Archived tickets Collecting Feedback

C Christian •

اسم المنتدى: # Feature Request

Just wondering if there is a way that tickets can be set to a "Read-Only" state once they are set to an Archived
?Status

The read-only would be for users that do not have Admin permission only

تعليقات (٢)

C Christian

منذ 5 سنوات

Having the Read-Only feature would preserve the data integrity in tickets so that creating reporting for previous
.years would be consistent

C Christian

منذ 5 سنوات

This would prove very useful for reporting if the Read-Only status could be applied to Resolved tickets. It would
.ensure data integrity with reporting