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Prepaid tickets/time for users to use for support Collecting Feedback

Tom Schoen •

Feature Request# [اسم المنتدى](#) •

We have contracts with a number of clients who get a prepaid ticket or time pack. They get like 10 tickets a month or 10 hours a month and pay whenever they go over that amount. It would be great if deskpro could integrate this in the billing system so that created tickets "automatically subtract the correct amount from the customer's and "pack

تعليق (1)

Paul Vonic

منذ 5 سنوات

.For an MSP, this is an absolute necessity