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Prepaid tickets/time for users to use for support Collecting Feedback

Tom Schoen •

Feature Request# [اسم المنتدى](#) •

We have contracts with a number of clients who get a prepaid ticket or time pack. They get like 10 tickets a month or 10 hours a month and pay whenever they go over that amount. It would be great if deskpro could integrate this in the billing system so that created tickets . "automatically subtract the correct amount from the customer's and "pack

تعليق (1)

**Paul Vonic**

منذ 5 سنوات

.For an MSP, this is an absolute necessity