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Play a sound for a user when an agent answers a live chat Finished

Alberto Festa •

اسم المنتدى: # Feature Request

It should be great if you can add the feature to play a sound for the user when the agent .answer in the live chat

تعليق (1)

Lara Proud

منذ 10 أشهر

Thanks for the suggestion Alberto, when an Agent adds a reply to a live chat there is now a .sound that plays to alert the end user that there has been a response to the conversation