



<u>Feature Request</u> > <u>Plain Text Email from Ticket Replies</u> < مركز المساعدة > اقتراحات Plain Text Email from Ticket Replies Collecting Feedback

Erik Ecker • Feature Request# • اسم المنتدى:

I would like an easy way to switch outgoing email fomats between HTML and plain text .((ideally a check box in the agent reply area on the ticket