

## Personalise chat ringtone for agents Collecting Feedback

AN An Nguyen •

اسم المنتدى: # Feature Request

The ability to personalise the ringtone for incoming chat alerts

### تعليقات (٤)

GM **Gabriel Muscat Mills**

منذ 4 سنوات

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is .very annoying

J **Jelena**

منذ سنتين

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, !thanks

AB **Ante Bustruc**

منذ سنتين

Yes, please change that, into something less shocking or personalized

AB **Ante Bustruc**

منذ سنتين

Yes, I agree with the comments. We need something less shocking or personalized