



<u>Feature Request</u> > <u>Ordering tickets according to the date of the last</u> < <u>مركز المساعدة</u> > <u>Modification when adding a Note</u>

Ordering tickets according to the date of the last modification when adding a Note Collecting Feedback

Zsolt Kiss •

• اسم المنتدى: #Feature Request

Adding a Note to a ticket doesn't affect on the "date of last reply" parameter. It would be very useful if there would be a new parameter "date of last modification" which would change when i add a Note to a ticket or modify a custom field