Deskpro

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Feature Request > Options to disable more Features for better < اقتراحات < مركز المساعدة
usability

Options to disable more Features for better usability Collecting Feedback

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- اسم المنتدى: #Feature Request

We are currently evaluating DeskPro four our company. Deskpro has a lot of features which sure are nice, but they result in an overloaded interface, which scares new users (specially the ones not so tech savvy).

Therefore it would be nice if certain features could be deactivated (at least in the beginning, until users are comfortable with the basic functionality):

- Flags
- Macros
- Snippets
- Urgency
- Ticket linking
- Ticket Locking
- Filters