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Option to move add time controls on Tickets to top of section

Collecting Feedback

• CB Chris Booth

• اسم المنتدى: # Feature Request

On a ticket with a lot of time added / tracked, the number of entries can move the controls to start/stop the timer or add more time manually can end up way off screen (see attached).

An option to sort the time added in descending order (most recent first) and have the controls for adding time moved to the time would reduce scrolling for agents