Deskpro

Feature Request > اقتراحات > مركز المساعدة < Option to add agent validation to fields for statuses other than resolved

Option to add agent validation to fields for statuses other than resolved Collecting Feedback

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- اسم المنتدى: #Feature Request

Currently you can add agent validation on fields specifically when the ticket is being resolved.
It would be helpful if you were able to add this on other specific statuses and sub-statuses as well.