



<u>Feature Request</u> > <u>Option to add agent validation to fields for</u> < <u>مركز المساعدة</u> > <u>statuses other than resolved</u>

Option to add agent validation to fields for statuses other than resolved Collecting Feedback

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• اسم المنتدى: #Feature Request

.Currently you can add agent validation on fields specifically when the ticket is being resolved It would be helpful if you were able to add this on other specific statuses and sub-statuses as .well