



مركز المساعدة > Option for agents to write in chat after user has left / timed-out < مركز المساعدة

Option for agents to write in chat after user has left / timed-out **Collecting Feedback**

- EQ Elizabeth Quezada •
- اسم المنتدى: #Feature Request

There is no option to type/write once a user timeout. Sometimes customer comes back again and type after this . "user timeout" or "chat ended by user" but unfortunately agents can't answer chat anymore