Deskpro

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New Article Notification Collecting Feedback

- Lu Parente
- **اسم المنتدى:** Feature Request#

Can you please add a notification option for when a new KB article is created. This would be a very valuable notification from both an administrative and agent perspective. Thank you, Lu.

تعليق (1)

Lu Parente

منذ 10 سنوات

To further add, I would like to request the same type of notification for when a new announcement is posted in the News section. We are looking forward to being able to use this for internal posts which will not be publicly visible. Thank you, Lu.