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## **Nested IF or CASE in stat builder Collecting Feedback**

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• اسم المنتدى: #Feature Request

.I would like to be able to use CASE in the SELECT statement for DPQL

.I want the channel to display differently, i.e. instead of gateway.person, it will display as "user email" instead

:Example

SELECT DPQL COUNT(), WHEN tickets.creation\_system = 'gateway.agent' THEN 'agent email' WHEN tickets.creation\_system = 'gateway.person' THEN 'user email' WHEN tickets.creation system = 'web.agent.portal' THEN 'agent interface' WHEN tickets.creation system = 'web.person.portal' THEN 'user via portal' ELSE 'Others' END AS 'Channel' FROM tickets WHERE tickets.date created = \${date} GROUP BY tickets.creation system