



[Feature Request](#) > [More specific search functionality \(navigate directly to the message < اقتراحات < مركز المساعدة > a searched string is contained in](#)

## **More specific search functionality (navigate directly to the message a searched string is contained in) Collecting Feedback**

- MB Marcus Bell
- اسم المنتدى: # Feature Request

.Currently the Deskpro search finds a ticket and just navigates to the top message on the ticket

On tickets with multiple responses this makes a string hard to find (and the browser find functionality often doesn't help - on the user side because of pagination and on the agent side because the ticket is shortened with (the 'view older messages' option to access the full ticket

It would be helpful if there was an option to find the specific message/location of the searched string, eg. if you .just had a button at the top that one could click to "Show entire ticket