



<u>Feature Request</u> > <u>More conversation in linked tickets created</u> < <u>مركز المساعدة</u> > <u>اقتراحات</u> > More conversation in linked tickets created Collecting Feedback

Geraldine Menard • Feature Request# • اسم المنتدى:

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting .(messages in a new ticket