[Deskpro logo]

Microsoft Teams Integration Collecting Feedback

- HH Harrison Hudson
- **اسم المنتدى:** Feature Request#

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the ecosystem. I hope this is in the pipeline.

تعليقات (٧)

Jason Voice JV

منذ 7 سنوات

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated?

Michel Strøm Tandrup MT

منذ 7 سنوات

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app.

James J

منذ 7 سنوات

We are set to move to Teams in the near future as well, I'd love to see this feature.

Jonas Plouffe JP

منذ 6 سنوات

We actively use Teams organization wide. Some form of Teams integration would be fantastic.

Casper C

منذ 5 سنوات

Add me tree. Would like to see the Microsoft Teams integration.

Gerald Buechter GB

منذ 3 سنوات

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do with Teams, maybe in DeskPro now or DeskPro Horizon.

Vivek V

منذ سنتين

We use teams to schedule meeting with customers. Would be nice to have this option for a ticket