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## Message warnings Collecting Feedback

LB Lisa Barrett •

اسم المنتدى: # Feature Request

.It would be useful if we could create dialogue box notifications for our agents when certain acts are performed

Specifically we'd like to create a warning notification to pop out when the agent changes the 'Reply as...' status  
from Awaiting User to Resolved

.Ideally we'd like to be able to specify which notifications appear for agents at agent or department level