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@mention a team Collecting Feedback

• E Errol

• اسم المنتدى: # Feature Request

?Is it possible to @mention a team in a note

.Example we have two people in the finance team

?So far we were mentioning each one individually. Can we do @finance, so they both get the mention

تعليق (1)

CB Clint Broadhead

منذ 6 سنوات

When filling out a note it would be extremely useful for the support team to @ mention an entire team to better elicit a response.

For example there is an issue with the website. The support team (HelpDesk) can @ mention the web site team (WebGroup) with @WebGroup which will subsequently ping every member of that team