



مركز المساعدة > Mass update Team of ticket via Admin area < مركز المساعدة

Mass update Team of ticket via Admin area Report

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• اسم المنتدى: #Feature Request

We are changing the way our Deskpro teams are set up. I'm splitting team A into team B & C. I would like to have a tool (under Admin > Data > Utilities) that allows me to mass update the Team assigned to tickets, based on other criteria.

In our case, I would like to assign from team A to team B if Department = X, and from team A .to team C if Department = Y