



[Feature Request](#) > [Mass Action Forwarding to a person that isnt an agent on the system](#) < [مركز المساعدة](#) < [اقتراحات](#)

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

Hershey •

Feature Request# **اسم المنتدى:** •

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system