



<u>Feature Request</u> > <u>Mass Action Forwarding to a person that isnt an agent on the</u> < مركز المساعدة > اقتراحات <u>system</u>

## Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

- H Hershey •
- اسم المنتدى: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded .to a particular person that is not an agent on the system