

Manager Approval Process Collecting Feedback

- LL Lenny LaRose
- اسم المنتدى: # Feature Request

Please put a field on the user interface that is only visible to organization managers. Maybe a checkbox that says 'Approved'. Another checkbox could be added to the user interface that says 'Send to Manager for Approval.. When a user creates a ticket that requires their manager's approval, the ticket can be routed to the manager first, by checking the 'Send to Manager'. Then, the manager can check the 'Approved'; box and submit the ticket to the Help Desk

تعليق (1)

DB Dan Broere

منذ 11 سنة

Would love to also have this feature