



[Feature Request](#) > [Make time registration as duty field mandatory for agent](#) < [مركز المساعدة](#) < [اقتراحات](#)

Make time registration as duty field mandatory for agent Collecting Feedback

Angelika Buchegger •

Feature Request# **اسم المنتدى:** •

We need an option if the agent closes a ticket with an answer or a note that the time .(registration must be confirmed mandatorily (or perhaps deleted