



[Feature Request](#) > [Make time registration as duty field mandatory for agent](#) < [مركز المساعدة](#) < [اقتراحات](#)

Make time registration as duty field mandatory for agent Collecting Feedback

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اسم المنتدى: # Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be
(confirmed mandatorily (or perhaps deleted