Deskpro

Feature Request > اقتراحات > مركز المساعدة > Make time registration as duty field mandatory for agent

Make time registration as duty field mandatory for agent Collecting Feedback

- Angelika Buchegger
- اسم المنتدى: #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).