



[Feature Request](#) > [Macros outside of tickets](#) < [اقتراحات](#) < [مركز المساعدة](#)

Macros outside of tickets Collecting Feedback

SM Steve Miller •

اسم المنتدى: # Feature Request

It would be very useful to be able to create macros that automate/script repetitive tasks outside of the scope of a single ticket. For example, let's say that my organization needs to create a certain type of ticket that has the same 10 tasks inside of it. If I can create a macro that can do that with minimal input from me (e.g, ticket title, assigned person, etc.), that would be awesome