Deskpro

[Bug Report](#) > اقتراحات < [مركز المساعدة](#) < [Macro's for auto replies completely lack formating](#)

Macro's for auto replies completely lack formating Collecting Feedback

Marion Abramo •

• اسم المنتدى: Bug Report#

When creating a Macro for a particular problem that we wanted to include some brief information and a link to a knowledgebase article we discovered there is a complete lack of formatting. Please add some functionality that will hold formatting like a canned response.