




[Feature Request](#) > [Locking 'ordered by' for agents](#) < [مركز المساعدة](#) < [اقتراحات](#)

## Locking 'ordered by' for agents Collecting Feedback

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اسم المنتدى: # Feature Request

The ability for an admin to set and lock the 'ordered by' option for agents so that the agents cannot choose another 'ordered by' option.  
(E.g. in the screenshot locking it as 'Urgency (Highest-Lowest')

 11 TICKETS

Ordered by 

Urgency (Highest-Lowest) ▼

 grouped by 

Agent Team ▼

☐ 0 selected