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Lock icon in condensed ticket list view Finished

Jason McGrath •

Feature Request# : [اسم المنتدى](#) •

:Add the ability to see when tickets are locked in the condensed ticket view

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #170: Promissory violation of rules receipt	Diana Ruedelbacher	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #163: Demand of gas	Alisa Zernann	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #153: Sales order not	Marcel Mueller	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #152: Repair order not	Daniela Gattner	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #151: Provision for sale of wild meat	Sandra Hoff	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #150: Thanks, breaks -- Here the Dornroosch indignantly	Joe Kool	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #148: From meadows and meadows to the capital	Anna Maria Thal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #146: Not yet established in general	Isa Hopt	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #144: Ut que voluptatem	Daniel Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #142: I have to look here when she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #140: Thanks to you, I'm sure you'll be happy	Helen Guckelshank	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #137: VERY short remarks, and she thought I was	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #136: Better support of rock voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #134: And for most of that -- "Oh, to love, that	Joe Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #132: Ut sed voluptatem, necesse est	Clara Kinn	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #129: Laborem molestias tempore et item	Margot Miroslav	Sales	<input type="checkbox"/> John Doe	No Team

(1) تعليق

Lara Proud

منذ 11 شهر

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance