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Lock icon in condensed ticket list view Finished

Jason McGrath •

Feature Request# : [اسم المنتدى](#) •

:Add the ability to see when tickets are locked in the condensed ticket view

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570: Promissory violation of rules receipt	Diana Fandubaido	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #563: Demand of gas	Alisa Zernant	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #553: Sales order not	Marcel Mueller	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #523: Repair order not	Daniela Gutman	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #524: Provision for sale of wild area	Sandra Smith	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #500: Thanks, he asks -> Here the Dornhaus indignantly	Joe Hill	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #498: From documents who request tickets requests	Amalinda Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #496: Not yet established users account	Isa-Haupt	Regulation and Control of Major Creations > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #474: Ut que voluptatem	Dorian Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #466: I have to see how she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #456: Thanks for your comments on my review	Heleni Guckshank	Regulation and Control of Major Creations > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #452: VERY good remarks, and she bought it now	Joe Hill	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #387: Better support of rock voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #380: And for most of that -> "Oh, to love, that	Joe Hill	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #342: Ut sed deserunt ea harum sed	Clayton King	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #338: Laborem molestias tempore et item	Margot Mitchell	Sales	<input type="checkbox"/> John Doe	No Team

تعليق (1)

Lara Proud

منذ 8 أشهر

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets !are locked by other agents from a quick glance