



[Feature Request](#) > [Lock icon in condensed ticket list view](#) < [مركز المساعدة](#) < [اقتراحات](#)

## Lock icon in condensed ticket list view Finished

JM Jason McGrath •  
Feature Request# : [اسم المنتدى](#)

:Add the ability to see when tickets are locked in the condensed ticket view

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #170: Proseman voluptatem et nulla suscipit	Daniel Rucholator	Sales	John Doe	No Team
<input type="checkbox"/> #171: Delecta et ipse	Alan Zornem	Regulation and Control of Illegal Creatures > Control	John Doe	No Team
<input type="checkbox"/> #172: Mollis unde sed	Marci Quodiam	Regulation and Control of Illegal Creatures > Regulation	John Doe	No Team
<input type="checkbox"/> #173: Suspendisse quis est	Daniela Quibus	Sales	John Doe	No Team
<input type="checkbox"/> #174: Phasellus interdum et velit eros.	Salvador Swift	Regulation and Control of Illegal Creatures > Regulation	John Doe	Level 1
<input type="checkbox"/> #175: Tenetur, hendrerit -- hend ten hendrerit imperdiet.	Jim Hood	Regulation and Control of Illegal Creatures > Control	John Doe	Support
<input type="checkbox"/> #176: Ex ante euismod non nunc nunc nunc nunc.	Abraham Trist	Support	John Doe	Support
<input type="checkbox"/> #178: Sed est euismodem quam.	Harri Hilbert	Regulation and Control of Illegal Creatures > Regulation	John Doe	Support
<input type="checkbox"/> #174: Ut qui voluptatem.	Dorothy Ponce	Widgets	John Doe	Level 2
<input type="checkbox"/> #180: Tamen et sed fringit when she sed fringit when or twice.	Maria Lee	Sales	John Doe	No Team
<input type="checkbox"/> #175: Mollis tristique perferendis quis tempus.	Harper Quibusdam	Regulation and Control of Illegal Creatures > Control	John Doe	Support
<input type="checkbox"/> #182: VERY short remarks, and she thought it over.	Jim Hood	Support	John Doe	No Team
<input type="checkbox"/> #187: Donec imperdiet et nunc voluptatem vitae.	Walter Carroll	Sales	John Doe	Level 1
<input type="checkbox"/> #188: Aenean non nunc fringit -- Ut, No team. Sed.	Jim Hood	Widgets	John Doe	Support
<input type="checkbox"/> #185: Ut sed disceptare hendrerit sed.	Charmen Knox	Sales	John Doe	No Team
<input type="checkbox"/> #178: Lacinia molestiae temporibus et libero.	Margot Missouri	Sales	John Doe	No Team

**تعليق (1)**

**Lara Proud**

منذ سنتين

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!